**Email**

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| From: Peta  To: Omar  Subj: Recommendation of Tablet Rollout Scope  Hi Omar,  I hope this message finds you well. During our recent team discussion about the tablet rollout, there was a valuable exchange of perspectives on the proposed expansion to all dining sections. While the team acknowledges the potential benefits of a full-scale rollout, we wanted to share considerations regarding the scope.  Keeping the rollout confined to the bar area offers several mutual benefits. First, it allows concentrated efforts on operational adjustments and training for a smoother implementation. Then, aligns with the preferences of bar patrons seeking a quicker dining experience. Furthermore, reduces risks associated with a full-scale rollout, ensuring controlled adjustments, and maintaining service quality.  We believe this approach will ensure a successful implementation while aligning with the original project scope. We appreciate your consideration and look forward to further discussions.  Best regards,  Peta  Project Manager |

**Coalition:**

On the issue of expanding tablet rollout. I would like to present the point of Carter (Executive Chief) which is:

“I know Omar wants to meet these sales goals, but I don’t think expanding the rollout is a good idea. I’ve already expressed concerns about needing to hire more kitchen personnel and maintaining employee and customer satisfaction just with the bar rollout! I think Seydou makes a good point: from an operational standpoint, this rollout needs to happen incrementally.”

And as an Executive Chief, his contribution to the project play a very crucial role, and he holds high power to make the decisions and he has cleared it how this huge change will affect the whole process of the project.

**Email**

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| From: Peta  To: Carter  Subj: Seeking Your Support for Original Tablet Rollout Plan  Hi Carter,  I trust this message finds you well. Your insights are invaluable to the success of our tablet rollout project, and I'm reaching out to seek your support in advocating for the original plan.  As you know Omar has suggested expanding the tablet rollout to include all dining sections, aiming for a broader impact on revenue and the overall dining experience. But expanding the tablet rollout is totally unwise and the reason for this is, expanding the rollout increases the complexity of operations and Customer Satisfaction Risks.  Given your extensive experience and influence, I believe your support can help us convey the operational and customer satisfaction benefits of the original plan to both Omar and Deanna.  Best regards,  Peta  Project Manager |